

# Accessibility Statement

This is an accessibility statement from Enigma CCTV

## Measures to support accessibility

We take the following measures to ensure accessibility:

- Include accessibility throughout our internal policies.
- Integrate accessibility into our procurement practices.
- Provide continual accessibility training for our staff.
- Assign clear accessibility goals and responsibilities.

## Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. We are fully conformant with WCAG 2.0 level AA. Fully conformant means that the content fully conforms to the accessibility standard without any exceptions.

### Additional accessibility considerations

Although our goal is WCAG 2.1 Level AA conformance, we have also applied some Level AAA Success Criteria:

Images of text are only used for decorative purposes.

Re-authentication after a session expires does not cause loss of data.

## Feedback

We welcome your feedback on accessibility. Please let us know if you encounter accessibility barriers:

- Phone: 0800 783 9115
- E-mail: [info@enigma-group.com](mailto:info@enigma-group.com)

We try to respond to feedback within 5 business days.

## **Compatibility with browsers and assistive technology**

This website is designed to be compatible with the following assistive technologies:

- Google Chrome, Microsoft Edge or Safari browsers with accessibility options enabled on the latest version of Operating system

This website is not compatible with:

- Browsers older than 12 months old
- Operating systems more than 2 versions old

## **Technical specifications**

Accessibility of this website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

## **Assessment approach**

We assessed the accessibility of the website by the following approaches:

- Self-evaluation

## **Formal complaints**

If you have any comments or would like to make a complaint then please e-mail us at [info@enigma-group.com](mailto:info@enigma-group.com) - We will respond to your message within 5 days and

aim to resolve your query within 10 days. We'll keep you informed at each step of our journey.

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**Date**

This statement was created on 24 February 2023